

Basic Functionality | General Layout

Adding a Dependent:
 Navigating and clicking Add Dependent will open the new workflow.

Member Detail Actions:
 Ability to Terminate, Transfer, Copy, and Edit a Member.

Member ID: Sensitive data will automatically be hidden until *View* is selected. After selecting, the full value will show for 30 seconds or until you press Hide.

Transactional View: Allows you to view additional details about certain alterations to a Member's account.

Plan Details section documents all relevant Group, Subgroup, and Contract information.

Family Enrollment section would detail any family members included on this Subscriber's account.

Member Details will show the Member's *Personal, Eligibility, and Contact* information, in addition to Eligibility History.

Coverage Information will display additional details about the Member's coverage.

KEY: = Common Functionality = Navigation Callouts